LEGAL

Sub-processors

The companies that process personal data for us, what each one receives, and where.

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The short version

- These are the companies that process personal data for Cotterpin, what each one does, what it receives and where.
- None of them receives your source code: Cotterpin never has it to pass on.
- We will update this page, and tell Team and Enterprise customers, before we add or replace one.

1. Current sub-processors and service providers

PROVIDER	PURPOSE	PERSONAL DATA	LOCATION	ROLE
Amazon Web Services EMEA SARL / Amazon Web Services, Inc.	The licence service: computing (Lambda), database (DynamoDB), signing keys (KMS), secrets (Secrets Manager)	Licence id, plan, machine fingerprints (keyed hashes), machine list and audit records, Cotterpin version,	EU (Ireland), `eu-west-1`	Processor

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PROVIDER	PURPOSE	PERSONAL DATA	LOCATION	ROLE
Amazon Simple Email Service (AWS)	Sending one-time claim codes from licences@cotterpin.io	The email address you claim with, and the code	EU (Ireland), `eu-west-1`	Processor
Paddle.com Market Ltd	Merchant of record and reseller: checkout, payment, tax, invoices, refunds, customer portal	Name, email, billing address and country, payment details, tax information, order history	UK, with its own processors, listed in Paddle's privacy policy	Independent controller
Google Ireland Limited (Google Analytics 4)	Counting website visits and pages viewed — only for visitors who accept analytics cookies	A random browser identifier (the `_ga` cookies), pages viewed, approximate location and device type; no IP address is stored	EU, with transfers to Google LLC in the United States under the EU–US Data Privacy Framework and its UK Extension	Processor
Microsoft Corporation (Azure Static Web Apps)	Hosting this website	IP address and request details of website visitors	Microsoft's global network (the site is served from the location nearest the visitor); transfers to the United States under the EU–US Data Privacy	Processor

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PROVIDER	PURPOSE	PERSONAL DATA	LOCATION	ROLE
			Contractual Clauses	
Microsoft (Microsoft 365)	Receiving and sending our email (support, security, privacy)	Names, email addresses and message contents	Microsoft's datacentres for our tenant's region; any transfer to the United States is covered by the EU–US Data Privacy Framework and its UK Extension, and Microsoft's Standard Contractual Clauses	Processor

Not sub-processors: your model providers (Anthropic for Claude, OpenAI for Codex, xAI for Grok). When your agent or a Cotterpin task calls one, it does so under **your own** account, directly from your machine, under that provider's terms with you. Nothing passes through us.

The website's fonts are served from the website itself, so no font service receives visitors' details.

2. Planned changes

Team single sign-on (Okta, Microsoft Entra ID, Google Workspace and GitHub) uses the identity provider your organisation already has: that provider is yours, not our sub-processor. What the licence service stores for it is held with Amazon Web Services, listed above. No other change is planned; if one is, we will add it here, and tell customers as described below, before it starts.

3. How we tell you about changes

- We update this page **before** a new sub-processor starts processing personal data, and change the “last updated” date above.
- Team and Enterprise customers who have accepted our Data Processing Addendum are told by email at least 30 days in advance and may object, as the DPA sets out.
- Anyone else can ask to be told about changes: email privacy@cotterpin.io asking to be added to the s

4. Safe

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